

The Eastern Region Monitoring Tool & Report for Adult Social Care Accommodation based Services

CQC ID: 1-	482852671
LA Name:	Hertfordshire
Provider:	Rosebery House
Address	1 Rosebery Avenue Harpenden sarahrosebery@btconnect.com
Parent Company	Rosebery House Ltd
Officer	Michelle Rouch
Date:	16/01/2017

		% score
1	Respecting & Involving Service Users	100.0%
2	Consent	100.0%
3	Care & Welfare of Service Users	87.5%
4	Meeting Nutritional Needs	100.0%
5	Co-operating with other Providers (currently not assessed)	0.0%
6	Safeguarding People who use the Service from Abuse	100.0%
7	Cleanliness & Infection Control	100.0%
8	Management of Medicines	81.3%
9	Safety & Suitability of Premises	83.3%
10	Safety, Availability & Suitability of Equipment	100.0%
11	Requirements Relating to Staff	100.0%
12	Suitability of Staffing	100.0%
13	Supporting Staff	93.8%
14	Assessing & Monitoring the Quality of Service provision	100.0%
15	Quality of Management (Complaints)	100.0%
16	Records	62.5%
Overall % score		93.9%

East of England Rating

Excellent (95%)	Overall rating	93.9%
Good (78%)		
Requires Improvement (65%)		
Poor (<65%)		